



SHARK DIVE CLE PROGRAM FAQ

Where does the SCUBA dive take place?: The Shark Exhibit at the Greater Cleveland Aquarium which is 230,000 gallons of saltwater with more than 30 species of aquatic animals including sharks, stingrays and green moray eels. The water temperature averages 72°F and the maximum depth is 10 feet.

What does the program include?

- Daily admission to the Greater Cleveland Aquarium for 1 diver and 1 viewing guest, additional discounted tickets are available for purchase if you have additional guests joining your group
- Tour of back-of-house dive platform and Shark Exhibit life support system
- Fish identification tour in the Shark Exhibit SeaTube
- SCUBA dive in the Shark Exhibit with use of all SCUBA equipment
- Shark Dive CLE window cling
- Souvenir shark tooth...*if you find one!*

What are the requirements for the program?

- Provide proof of Open Water SCUBA Certification from a nationally recognized SCUBA certifying agency
- 15 years and older; ages 15 - 17 require a supervising SCUBA certified parent or guardian to participate in the dive (price of second diver not included)
- Government issued picture ID
- Signed Greater Cleveland Aquarium Medical Statement. Note: a physician's signature is required if you answer YES to any condition that may affect your safety while diving
- Signed Greater Cleveland Aquarium Liability Release
- Completed Guest Information Sheet
- Must be able to carry 50lbs of SCUBA equipment
- Must be able to climb stairs with the weight of the SCUBA equipment

What is the program itinerary?

- Arrive at Greater Cleveland Aquarium 15 minutes prior to your scheduled program time
- Check-in with the SCUBA Dive Instructor (10 minutes)
- Tour of the Shark Exhibit and fish identification (20 minutes)
- Tour of back-of-house dive platform and Shark Exhibit life support system, dive safety briefing and preparation of SCUBA equipment (30 minutes)

- Diver down time – the dive time is approximately (30 to 40 minutes)
- Dive debrief and shower (30 minutes)

What items should I bring? Personal dive mask (optional), towel, bathing suit, personal toiletries, and dive log

What items should I leave at home? Jewelry, personal scuba equipment, and underwater cameras are not permitted

What SCUBA equipment will be provided? BCD, regulator, 5mm wetsuit, dive booties, weight belt, SCUBA cylinder, and mask. Guests have the option of using their personal dive mask if preferred however, it must be decontaminated by a GCA dive team member prior to use in the Shark Exhibit.

Exhibit Diving Guidelines:

- Guest divers must first perform basic SCUBA skills upon entry into the Shark Exhibit
- Touching of the animals, exhibit décor or acrylic may be hazardous to the divers and animals and is therefore prohibited. Failure to comply will result in immediate termination of the dive with no refund.
- Guest diver must stay near the SCUBA dive instructor throughout the dive time
- We follow PADI safe diving practices and policies ask prior to the dive if you have any questions or concerns about following these practices and policies
- Guest diver must be comfortable with potentially hazardous wild animals within close proximity, such as sharks and eels
- Flying within 24 hours after diving is not recommended

What is the reservation policy? The Shark Dive CLE Program is available on Saturday from 9am-11am and 2pm-4pm; additional days and times may be available upon request

Reservations must be made 2 weeks in advance providing proof of SCUBA certification. The program application packet must be returned to the Dive Safety Coordinator 7 days prior to program date. A reservation will be confirmed once the completed application is approved.

The Dive Safety Coordinator reserves the right to deny an application for the Shark Dive CLE Program based on factors that may include incomplete documents, health concerns, and periods of diving inactivity. It is recommended that if you have an excessive period of diving inactivity relative to your dive experience that you participate in a SCUBA Review/Refresh with any local dive shop.

What is the policy for cancelations? Full payment of the Shark Dive CLE program is processed at the time of reservation. Refunds are not available. Cancellations and no-shows will not be

refunded or rescheduled. Guests arriving late, 30 minutes or more, after the scheduled start time will not be refunded or rescheduled.

What is the Rescheduling Policy To reschedule a Shark Dive CLE program guest(s) must give a minimum of 48 hours' notice. Guest requests to reschedule a Shark Dive CLE program less than 48 hours in advance may or may not be accommodated.

What is the Right to Refuse Policy? The dive instructor or any other personnel of the Aquarium reserve the right to cancel any dive program by a guest(s) at any time and for any reason whatsoever, including, but not limited to, should they decide that a guest(s) participation is unsafe and may result in harm, damage or loss to either the Aquarium, its guests, animals, facilities, employees and/or the guest(s) diver.